Measuring rate of achievement of the goal of immigration examination waiting times of less than 20 minutes
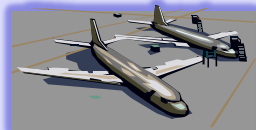
Immigration Bureau MOJ

Method used to measure the immigration examination waiting times

Time it takes to go to the nearest immigration booth area

① Flight arriving at the gate

② Immigration booth area

Immigration examination waiting time

③ Immigration examination / landing permission

【Immigration examination waiting time for an arriving flight】

= ③Exact time of receiving the landing permission − （ ①Time the flight arrived at the gate ＋ ②time it takes to go to the immigration booth area ）

Method of measuring the rate of achievement of the goal of immigration examination waiting times within 20 minutes

【Applicable passengers】 Foreign passengers who received landing permission at the immigration booth with the status of residence of "Temporary Visitor" for the purpose of entering Japan for a short period of time such as for sightseeing, a short business trip or to visit relatives

(Note. This does not include foreign nationals who are planning to stay in Japan for a mid to long-term period with such status of residence as "Student" or "Spouse or Child of a Japanese National", or those persons entering Japan through re-entry permission.)

[Method used] The rate of the total number of applicable foreign passengers who received landing permission after an immigration examination waiting time of less than 20 minutes is calculated in relation to the total number of applicable foreign passengers for each airport (by terminal / immigration booth) throughout Japan.

Rate of achievement of the goal of immigration examination waiting times of less than 20 minutes = Total number of foreign nationals who received landing permission with the status of residence of "Temporary Visitor" within the goal of immigration examination waiting times of less than 20 minutes / Total number of foreign nationals who received landing permission with the status of residence of "Temporary Visitor"

Narita Airport (xx month xx day)
【Rate of achievement of the goal of immigration examination waiting times of less than 20 minutes】 87%

Recently the examinations of 87% of the passengers at ** Airportwere completed in less than 20 minutes.
How smooth is that!

(Reference) Methods of estimating the longest waiting time for an immigration examination

【Target passengers】 The same passengers as the target passengers used for measuring the "rate of achievement of the goal of immigration examination waiting times of less than 20 minutes".

【Estimation method】 Since not all of the passengers go directly to the immigration examination hall after they disembark from the plane, in principle, for each arriving plane, we take the waiting time for an entry examination at the time of the examination for 80% of the target passengers being completed, and multiply this number by 8/10 to calculate the longest waiting time for an examination for that flight.

(Note) However, at the large terminals (seven large airports (excluding Naha Airport LCC terminal)), as a result of three months of verification from January 2017, it was discovered that the arrival flights became congested, and passengers who didn't go directly to the examination hall had to line up behind the passengers of later flights, and therefore, multiplying the examination waiting time of passengers who arrived late by 8/10 meant that longer waiting times were being calculated than was true for the actual situation. When we re-estimated the waiting time excluding the effect of congestion, it was confirmed that it was about 20% shorter than when estimated following the principle, and so for the large terminals, the waiting time for an immigration examination at the time of the completion of 80% of the examinations was taken as the longest waiting time (estimated value).