

September 7, 2018

Departure Procedures for foreign tourists, unable to depart or difficult to depart from Japan within their authorized period of stay due to Typhoon Jebi (Typhoon Number 21) or the impact of the Hokkaido Eastern Iburi Earthquake

Foreign tourists who find themselves unable to depart or find it difficult to depart from Japan within their authorized period of stay due to Typhoon Jebi (Typhoon Number 21) or the impact of the Hokkaido Eastern Iburi Earthquake are hereby informed of the necessary procedures for departure and other relevant information.

Details

1. Procedures for departure

(1) Foreign visitors who have a passport

You need to complete the procedures for extension of your period of stay before you depart from Japan. Therefore, please complete these procedures at the [nearest immigration office in advance \(click to go to the Immigration Bureau website\)](#).

* If you do not complete the procedures in advance, you may not be able to leave the country as scheduled, and therefore, it is strongly recommended that you go to the nearest immigration office before your departure.

(2) Foreign visitors who do not have a passport

If you have lost your passport or otherwise do not have a passport for any other reason, you are required to first apply for and be issued with a passport or any other travel documents necessary for departure before the abovementioned procedure in (1).

For the issuance of travel documents, please contact the nearest embassy of your country/region in Japan.

2. Other inquiries

FOR any other inquiries regarding other immigration procedures, please call the following information center:

Foreign Residents Information Center

Weekdays 8:30 - 17:15

Tel: 0570-013904

Tel: 03-5796-7112 (when calling from an IP phone, PHS, or from abroad)