

Mission and Principles of the Officials at the Immigration Services Agency of Japan

The "Mission and Principles of the Officials at the Immigration Services Agency of Japan" outlined here are to be observed by all officials at the Immigration Services Agency of Japan engaged in immigration control and residency management, so that they may perform their duties with confidence and pride without losing sight of the mission entrusted to them by the people of Japan, and so that immigration control and residency management may be conducted properly and meet the trust and expectations of the people of Japan.

Mission of the Officials at the Immigration Services Agency of Japan

In the current global society, immigration control and residency management, which is the right of sovereign nations, is becoming increasingly important. In this respect, the basic function of immigration control and residency management is, while respecting the human rights of all people, to ensure the just management of the arrival and departure of all persons entering or leaving Japan as well as the residence of all foreign nationals residing in Japan, and, Japan being a signatory to the Convention Relating to the Status of Refugees, to protect refugees, and furthermore, to provide general coordination relating to improving the circumstances for the acceptance of foreign nationals.

In Japan, the Immigration Services Agency, which is responsible for the aforementioned roles, is committed to ensuring smooth, strict, and appropriate immigration and residency management by actively welcoming foreign nationals who abide by the rules, while preventing foreign nationals who threaten the safety and well-being of Japan from entering Japan or staying in Japan, and ensuring that such foreign nationals are removed from Japan. Furthermore, in cooperation with other countries and international organizations, the Immigration Services Agency of Japan aims to provide prompt and reliable protection to those who truly need asylum. Additionally, it works with related organizations to realize a harmonious society of coexistence where all Japanese citizens and foreign nationals accepted into Japanese society can live together as good neighbors. To contribute to the realization of an orderly society and to the sound development of Japan's economy and society by realizing these goals is the mission of Japan's immigration control and residency management, and so it is the mission of the officials at the Immigration Services Agency of Japan, aspiring to an honorable position in the international community.

Principles of the Officials at the Immigration Services Agency of Japan

All personnel engaged in immigration control and residency management must always bear in mind that as government officials they are servants of the people as a whole, must be aware that they have a mission to contribute to the realization of an orderly and harmonious society, and that they have to live up to the trust of the people who have placed such an important mission in their hands.

To this end, they must maintain high professional ethics, strive for continuous self-improvement, always ask themselves whether their own decisions are truly in the best interests of society as a whole, make fair judgments with confidence and pride, and perform their duties with sincerity and integrity, paying particular attention to the following points.

- 1 Taking pride in being a specialist in immigration control and residency management
To be aware of oneself as a specialist in immigration control and residency management, to read laws and regulations intensively, to cultivate related knowledge, and to comply with required standards.
- 2 Enhancing the ability to perform duties with a broad perspective
To strive to keep abreast of social trends including international affairs on a regular basis, to foster sophistication and common sense through training and diverse social activities, to cultivate a wide-ranging perspective and the ability to think flexibly, and to utilize these skills in the performance of duties.
- 3 Having a sense of fairness and the need for improvement
To always be aware of whether duties are being performed impartially and to never hesitate to express opinions on areas that need improvement or to revise matters by oneself.
- 4 Respecting human rights and dignity and retaining politeness
To respect human rights and dignity and, when interacting with other parties in any kind of setting, to be kind and polite while giving due consideration to the other party's position, culture, and customs.
- 5 Understanding the feelings of others while maintaining composure
To understand the feelings of others while always responding resolutely without losing one's calm and without letting one's emotions interfere.
- 6 Cultivating the capability of communication
To listen to a variety of opinions from both domestic and foreign sources, to strive to make judgments that are not bound by precedent and that reflect the common sense of the public at large, to provide all explanations necessary to gain the understanding of concerned parties and all of society, and to proactively communicate information.
- 7 Building good rapport with a variety of related parties and organizations
Being aware that proper immigration control and residency management cannot be realized without the understanding and cooperation of related parties and organizations, to work to build good relationships with them, both domestic and foreign as well as public and private.
- 8 Creating an open organizational culture
To strive to develop an open organizational culture in which all officials respect each other, freely express their opinions, and promptly consult with and report to their colleagues and superiors on matters that are difficult for them to judge for themselves and where matters are addressed in a unified manner without bureaucratic sectionalism.