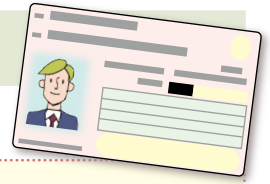


## 2 My Number System

### 2-1 About My Number System



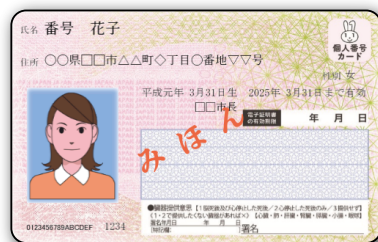
- A My Number is necessary such as in the following occasions.
  - i. When you receive a pension, childcare allowance or medical services
  - ii. When you make or receive overseas remittances
  - iii. When you open a bank account
- When using My Number, the following will be confirmed:
  - i. Whether the number is exactly your number
  - ii. Whether the person of the photo on the card and you are the same person. Therefore, other person cannot use your My Number.

### 2-2 My Number Card (Individual Number Card)

My Number Card is a card with IC chip which is necessary for convenient life in Japan.

#### (1) Contents

- Front side: Name, Address, Date of birth, Sex, Phot of yourself facing forward  
 Back side: My Number



Front side



Back side

#### (2) When to use

- Use it as an identity verification document
- Use it for filing an income tax online
- Use it for applying for childcare allowance or a nursery online
- Use it to get a copy of a certificate of residence at convenience stores (you can also get it on public holidays. In some municipalities, you may not be able to get a copy of a certificate of residence at convenience stores.)
- Use it as a health insurance card

Please check at which medical institution and pharmacy you can use it on the following website:

[https://www.mhlw.go.jp/stf/index\\_16743.html](https://www.mhlw.go.jp/stf/index_16743.html)



### (3) How to apply for a My Number Card

You can apply for a My Number Card when you have decided your address and file a moving-in notification to the municipality (except for some municipalities).

When you apply for a My Number Card for the first time, you don't need to pay for the application.

If you weren't able to make an application for a My Number Card when you moved into the new address, you can apply with an application form which will be sent to you later by following measures.

**i. Application using a smartphone**

Take a photo with you facing forward with your smartphone, and apply online by using the QR code on the application form.

**ii. Application using a PC**

Take a photo showing you facing forward with a digital camera and apply online by using the prescribed form.

**iii. Application by mail**

Paste a photo facing forward on an application form, fill the necessary things of the form, and put it in the post.

**iv. Application using an ID Photo Booth** (you can only apply from certain booths)

Operate the touch-panel and insert coins, then present the QR code on an application form to the bar-code reader. Fill in the necessary items and send it with your photo.

**v. Apply for a My Number Card at the municipality office** (with some exceptions).

Fill in the necessary items on an application form and submit it to the municipal office where you live.

\* If you apply for My Number Card at the counter of the municipal office, you can receive it by mail.

See the following URL for details:

<https://www.kojinbango-card.go.jp/en-kofushinse/>



### (4) How to receive your My Number Card

About one month later, you will receive a postcard from the municipal office. Please collect your My Number Card by bringing the postcard and necessary documents with you to the municipal office.

See the following URL for details:

<https://www.kojinbango-card.go.jp/en-uketori/>



## 2-3

## Notes about handling My Number Cards (Individual Number Card)

- When there is a change in any of the items listed on your My Number Card such as your name, address and so on, you need to report the matter to the municipal office where you live.
- The validity period of your My Number Card will be expired on the date of expiration of your period of stay.
- If you renew the period of your stay of residence, please renew your My Number Card at the municipal office where you live before it expires.
- \* The validity period of My Number Card will not be renewed automatically even when the period of your stay was renewed.
- \* You need to pay attention to the special provision period which will occur upon application for the status of residence.
  - If it is expected that the period of your stay of residence will not be renewed by the validity date of your My Number Card, you need to extend the validity date of your My Number Card for two months (special provision period).
  - After you receive a new residence card, you need to extend the validity date of your My Number Card again until the new date of expiration of the period of your stay.

See the following URL for details:

[https://www.soumu.go.jp/main\\_sosiki/jichi\\_gyousei/c-gyousei/zairyu/english/basic\\_resident\\_registration\\_card.html](https://www.soumu.go.jp/main_sosiki/jichi_gyousei/c-gyousei/zairyu/english/basic_resident_registration_card.html)



## 2-4

## Other matters

If you need further information, please access following website.

### About My Number System

<https://www.cao.go.jp/bangouseido/foreigners/index.html>



### About My Number Card

<https://www.kojinbango-card.go.jp/en/>



You can also inquire by telephone.

### Call Center

(Mon.-Fri 9:30-20:00 Sat. Sun. and holidays 9:30-17:30)

◎ Japanese

**TEL 0120-95-0178**

◎ English, Chinese, Korean, Spanish, Portuguese

**TEL 0120-0178-27**

